

## Privacy Policy SLG PROPERTY

### Contact details

SLG PROPERTY

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### About our Privacy Policy

SLG PROPERTY cares a lot about your privacy. We therefore only process data that we need for (improving) our services and we handle the information we have collected about you and your use of our services. We never make your details available to third parties for commercial purposes.

This privacy policy applies to the use of our websites:

- <https://www.appartement-malaga.com>
- <https://www.apartment-malaga.info>

The starting date for the validity of these conditions is 09/04/2019, with the publication of a new version, the validity of all previous versions is cancelled. This privacy policy describes what personal data is collected about us, what this data is used for and with whom and under which conditions this data can possibly be shared with third parties. We also explain to you how we store your data and how we protect your data against misuse and what rights you have with regard to the personal data you provide us. If you still have questions about our privacy policy, you can contact us. You can find the contact details at the top of our privacy policy.

We acknowledge and agree that any of your personal data will be processed in accordance with all applicable data protection laws. This means that we:

- Specify for which we use personal data
- Request permission to process personal data
- Do not use more personal data than necessary
- Restrict access to personal data
- Secure personal data

### **Use of personal data**

By visiting one of our websites, you leave certain information with us. We only keep and use the personal information that is provided to you by means of a contact form and in which you are asked to be allowed to process this data when passing on this data. Your personal data will not be used for other purposes, unless you have given your permission in advance.

### **Personal Data**

While using SLG Property, we may ask you to provide us with certain personally identifiable information that may include, but is not limited to:

- First and last name
- Sex
- Date of birth
- Address data
- E-mail address
- Location data
- Information about your activities on our website
- IP address
- Data about your surfing behavior across different websites (eg because this company is part of an advertising network)
- Internet browser & device type

### **Special Categories**

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via [info@slgproperty.com](mailto:info@slgproperty.com) and we will delete this information.

### **Why we collect your data**

SLG PROPERTY will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- for the complete answering and processing of questions via our forms (in the case of requesting information about a property (+))
- inform you about changes to our services and products
- SLG PROPERTY analyzes your behavior on the website in order to improve our website and to adapt our range of products and services to your preferences.
- SLG PROPERTY tracks your surfing behavior across various websites with which we tailor our products and services to your needs

### **Automated decision-making**

SLG PROPERTY does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions that are taken by computer programs or systems, without involving a person (for example, a SLG PROPERTY employee).

### **Websites / Software**

#### *Web hosting*

We take web hosting services through COGNITO CONCEPTS. This domain processes personal data on our behalf and does not use your data for its own purposes. However, this party can collect metadata about the use of the services. This is not personal data.

#### *E-mail: MailChimp*

SLG PROPERTY sends e-mail newsletters with MailChimp. MailChimp will never use your name and e-mail address for your own purposes. At the bottom of every e-mail sent automatically via our website you will see the 'unsubscribe' link. If you click on this, you will no longer receive our newsletter. Your personal data is stored securely by MailChimp. MailChimp uses cookies and other internet technologies that make it clear whether e-mails are opened and read. MailChimp reserves the right to use your data for the further improvement of the services and to share information with third parties.

[You can find the privacy statement from Mailchimp here.](#)

### **Data retention**

SLG PROPERTY does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

<b>Personal Data</b>	<b>Data Retention</b>	<b>Purpose</b>
Personalia	1 year	Send information about SLG PROPERTY
IP (accounts.google.com)	2 year	Used by Google to identify the user when sharing the content with a Google account

### **Sharing personal data with third parties**

SLG PROPERTY shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. SLG PROPERTY remains responsible for these processing operations. In addition, SLG PROPERTY will only provide your personal data with your explicit consent to other third parties.

### **Cookies, or similar techniques, that we use**

SLG PROPERTY uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. SLG PROPERTY uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements.

On your first visit to our website we have already informed you about these cookies and we have asked you for permission to place them.

You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

*Cookies Google Analytics*

Cognito uses Google, such as Google Analytics, to track how users use the website and how effective the AdWords ads from Cognito and its customers on Google search results pages are.

The information thus obtained, including the address of your computer (IP address), is transferred to and stored by Google on servers in the United States. [Read Google's privacy policy](#) for more information. You also find the privacy policy of Google Analytics here.

Google uses this information to keep track of how our website is used, to provide reports on the Websites to SLG PROPERTY and to provide its advertisers with information about the effectiveness of their campaigns. Google may provide this information to third parties if Google is legally obliged to do so, or insofar as these third parties process the information on behalf of Google. SLG PROPERTY has no influence on this. SLG PROPERTY has not authorized Google to use Analytics information obtained via the websites of SLG PROPERTY for other Google services.

#### **View, modify or delete data**

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by SLG PROPERTY and you have the right to data portability. This means that you can submit a request to us to send the personal information we hold to you or another organization mentioned by you in a computer file.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to our website administrator: [info@cognito.nl](mailto:info@cognito.nl).

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

#### **How we protect personal data**

SLG PROPERTY takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification.

SLG PROPERTY takes the following security measures to limit abuse of and unauthorized access to personal data:

- access control by means of passwords
- automatic logging of all actions concerning personal data
- encryption (encryption) of digital files with personal data
- security of network connections via Secure Socket Layer (SSL) technology
- target-related access restrictions
- checking for assigned powers
- processing agreements with parties that provide web software and hosting

If you feel that your data is not properly secured or there are indications of abuse, please contact us. See the contact information below.

#### **Provision to third parties**

We will not provide the information you provide to third parties if you have not given permission for this, unless this is necessary in the context of the implementation of the agreement that you conclude with us or if this is legally required.

#### **Third party websites**

This statement does not apply to websites of third parties that are connected to our website by means of links. We cannot guarantee that these third parties handle your personal data in a reliable or secure manner. We encourage you to read the privacy statement of these websites before using these websites.

#### **Changes to this privacy and cookie statement**

We reserve the right to make changes to this statement. Changes will be published on this website and we will keep old versions available. It is advisable to consult this statement regularly so that you are aware of these changes.

#### **View and change your data**

If you have an account for our website or have filled in a contact form, you have the opportunity, after written request, to view your personal details. If the data is not correct, you can request us in writing (and also by e-mail) to change the data or have it removed. See the contact details at the top.